

 **PRINCE2[®]**
Programme
Management



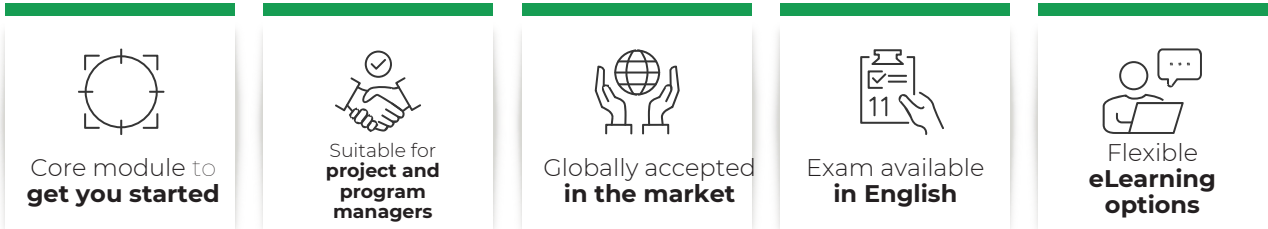
MSP
> Practitioner, 5th edition



WHAT IS MSP PRACTITIONER 5 EDITION?

Equips you with the expertise to effectively apply MSP principles and best practices, ensuring measurable value is delivered to your organization.

AT A GLANCE



KEY BENEFITS

- › **Industry-recognized certification** Showcase your ability to excel in essential IT service management, and to handle critical tasks in the field.
- › **Employers' first choice**
Certify your expertise in managing IT services, making you the preferred choice for roles in IT service management and support.
- › **New career opportunities**
Advance your career in IT with an ITIL certification, opening doors to new roles and cutting-edge opportunities in the evolving tech landscape.

WHAT WILL YOU LEARN?

- › **Programme Management**
Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.
- › **Stakeholder Engagement**
Learn how to effectively manage diverse stakeholders, including executives, sponsors, team members, suppliers and customers, with advanced communication and relationship-building skills.
- › **Governance and Control**
Gain an in-depth understanding of programme governance, including setting up and maintaining governance structures, accountability mechanisms and assurance processes to deliver programme success.
- › **Benefits Realization**
Master techniques for identifying, defining, tracking and realizing the full range of benefits a programme is intended to deliver, with a focus on benefits measurement and realization.
- › **Resource Management**
Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.
- › **Problem Solving**
Develop expertise in addressing complex programme management challenges and resolving issues efficiently and effectively.
- › **Risk and Issue Management**
Acquire knowledge of how to identify, assess and manage risks and issues that could impact the programme's success.
- › **Quality Management**
Understand how to ensure programme deliverables meet predefined quality standards through quality assurance and control processes.

COURSE OBJECTIVES

Equip yourself with the knowledge to drive digital transformation

Enhance your ability to improve organizational processes

Foster better collaboration within teams

Achieve greater transparency between IT operations and development teams

Enable automation and streamline workflows

Integrate and leverage new technologies and practices effectively

EXAM INFORMATION



70
questions



150
minutes



Open
book



Minimum
pass mark:
60%



MSP
Foundation
5th edition



Certification
renewal
every 3 years

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Advance Your Career**

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